

## Wild Explorer Club Meetings - Information for Parents & Guardians

### **Zebra Scouts 4-6 and 6- 8 years**

We require supervision of Zebra Scouts, by an adult Member or ticket holder, throughout the session.

Each meeting includes a walk in the zoo. If, during this time, you decide not to return to the Science & Learning Centre can the adult please advise a member of the Wild Explorer Club Team.

### **Rhino Rangers 9-12 years**

These ages should be escorted to and from the Science and Learning Centre by an adult member or ticket holder. To make the most of these sessions, children should be left unaccompanied under the Wild Explorer Club Team's supervision. You will be asked to sign them in and out and leave an emergency contact phone number.

All sessions include time out in the zoo whatever the weather, so please ensure your child comes prepared with waterproofs and wellies if necessary, or sunhat, sun cream and a drink if it's sunny.

### **Access**

Marwell Membership Cards must be shown to gain free admission to Marwell Wildlife and to Wild Explorer Club meetings.

### **Photographs**

Wild Explorer Club Staff or Volunteers may take photographs of Wild Explorer Club members during meetings. These photos could be published in reports on meetings and displayed on the Club notice board, the Marwell Wildlife website or social media. You will be asked each year for your permission for photographs to be taken of your child and used in these ways.

If we wish to publish the names of Wild Explorer Club members, we will seek your verbal permission in advance.

### **Marwell Wildlife Website**

Wild Explorer Club information can be found at <https://www.marwell.org.uk/zoo/tickets-experiences/annual-memberships>

### **Child Protection Policy**

Wild Explorer Club Staff and Volunteers are DBS checked. Our Safeguarding & Child Protection Policy is available on request.

### **Emergency phone number during sessions**

Emergency messages can be left on the Reception office answer phone to be passed on to your child. Phone 01962 777407



### **How to Book**

Bookings should be made by 10am on the Friday before each meeting.

All you need to do is email <mailto:membership@marwell.org.uk> or call on 01962 777960 with your child's name, age, annual membership number. Please specify if you would like either the morning or repeated afternoon session for the Rhino Rangers, or book into the appropriate age group for the Zebra Scouts.

These events are really popular, so we'd really appreciate it if you could let us know if your child is unable to attend after you've already booked them in, so that we can re-assign their space.

For notifying absence in advance please email [membership@marwell.org.uk](mailto:membership@marwell.org.uk) and/or call 01962 777960

For notifying absence on the day please call reception on 01962 777407