

Park guidelines for your safety

Please respect our animal's welfare and your safety by observing the following code of conduct:

- Children up to and including the age of 16 must be accompanied by an adult.
- For safety reasons the wearing of wheeled shoes is prohibited in the park, please remove before entry
- Please do not feed the animals. They all have carefully balanced diets to keep them healthy
- Please do not cross safety barriers
- Please do not use whistles
- Please do not use radios
- No pets are allowed in the park
- No scooters, skateboards, bicycles or roller blades and similar push-alongs
- Children must be supervised at all times by an adult
- Road/rail trains passengers must sit while the vehicle is moving
- Marwell Zoo welcomes assistance dogs. Access is restricted in a few areas due to the sensitive nature of our animals. Please see our [guests with accessibility needs](#) page for full information.
- Please wash your hands when you leave a walkthrough enclosure or have handled any animal artefacts and before eating.
- For safety reasons we do not allow balls, balloons, toy guns or barbeques in the park.
- Please do not chase any moving vehicles or sit on any of our park buggies.
- Please place litter in the bins provided.
- Please respect the playground equipment and the children playing on it.
- If you encounter a problem or need first aid assistance please ask any member of staff or volunteer. Free Emergency telephones are located at Tigers Playground, Wild Explorers and Fur, Feather and Scales and at all catering outlets.
- Smoking is prohibited in certain areas of the park. Please see our [Guest Guidance](#).