

Public Engagement Assistant – Fixed Term

Job Title: Public Engagement Assistant

Benefits: Pension at 5%, 31 days annual leave pro rata, including Bank Holidays

Hours: 35 hours per week. This role requires working weekends and Bank Holidays. Occasional evening work may also be required.

Location: Marwell Zoo

Reports to: Interpretation & Engagement Manager

Purpose: Deliver a range of public engagement talks and activities for zoo audiences, and to support the wider work of Marwell's Learning and Social Impact team.

Role:

- Learn and deliver a broad range of talks, animal experiences and activities for various audiences.
- Check and maintain existing interpretation resources and equipment.
- Undertake evaluation of public engagement activities.
- Prepare for and set up public engagement activities.
- Adhere to health and safety policy and procedures.

Qualifications & Experience:

- Degree or equivalent in biological / environmental science.
- Previous experience of delivering public engagement activities.
- Animal husbandry and handling experience.
- Experience of systematic data collection, organisation and synthesis of results.

Skills, Abilities & Attributes

- Warm and nurturing character.
- Flexible, with the ability to calmly adapt according to daily circumstances.
- High degree of emotional intelligence including empathy and strong social skills.
- Proficient communication skills.
- Capable time management and organisational skills.
- Proficient IT skills, including use of Microsoft Office applications.
- Ability to work independently when required and to complete assigned tasks on time.