

## Make the most of your 'Wonderland' Christmas Experience

1. **Book online:** our Christmas Experience is pre-booking only so make sure you have booked for everyone that you want to share this memorable experience with, as we don't sell additional tickets on the day
2. **Daytime Sessions:** If you book a daytime session, you can access the Zoo as part of your ticket. New for 2019 we are offering a Cheshire Cat Trail around the zoo so make sure you pick up your copy from our Mad Hatters hut on your way in, don't miss out on some Christmas festive treats being served at Café Graze before heading into our 'Wonderland' for a truly magical experience
3. **'Don't' be late':** please ensure you allow enough time to park and access the zoo for your experience. It takes 15 minutes to walk from admissions to Marwell Hall.
4. **Evening Sessions :**This is when our Wonderland experience lights up! enjoy an illuminated road train ride up to Marwell Hall, where the Hall will be lit up as part of our magical topsy- turvy wonderland. Enjoy additional refreshments and games as part of your evening experience with us.
5. **Wonderland dress code:** If you are planning on spending time in the zoo, make sure you wrap up warm and waterproof! inside the Wonderland experience it is always cosy, so ensure you wear clothing that you can remove and for little ones we always love to see what Christmas jumpers there are in store!
6. **Wonderland refreshments:** As part of the experience we do include light refreshments but if you or your party tend to get hungry you are welcome to bring drinks or snacks in with you or why not check out our festive treat options in our food outlets.
7. **Little ones:** Marwell Hall is a listed building and unsuitable for buggies or strollers in the wonderland experience, we do have a buggy shelter outside, but if you have a little one who's sleeping, then please speak to our meet and greet elves on your arrival at the Hall
8. We have our professional photo Elf, Flash, with us so make sure you check out your family photos with father Christmas and maybe purchase some as they make great Christmas gifts