

## Home Educator Self-Guided Park Visit T&Cs

- In order to qualify for home educator rates, **you must pre-book your tickets online.**
- Please remember tickets bought are **non-refundable and non-transferable to any other date.**
- We are unable to offer a refund for anyone in your party who doesn't turn up on the day.
- In order to qualify for home educator rates, your whole group must enter the zoo together.
- We admit one **FREE** carer per special needs, home educated child (aged 3 and over). You must provide [proof of accessibility needs](#) at the Admissions Gate. Without proof you will be required to pay the adult entry rate.
- Children aged 2 and under are **FREE.**
- Children aged 16 and under must be accompanied by an adult.
- Tickets are for general zoo entry and are not valid for selected [special events](#) such as Sunset Safaris, Party in the Park and Christmas at Marwell.
- Dogs and pets are not permitted in the zoo (except fully trained assistance dogs) and are not to be left in your car.