

Zoo guidelines for your safety

Please respect our animals welfare, our staff's and your safety by observing the following code of conduct:

- Children up to and including the age of 16 must be accompanied by an adult and supervised around the zoo at all times
- Sorry, no wheeled shoes, skate bords, bicycles, scooters or roller blades in the zoo
- Sorry but we don't allow balls, balloons, toy guns, radios, barbeques, whistles or pets in the zoo
- Marwell Zoo welcomes fully trained assistance dogs. Access is restricted in a few areas due to the sensitive nature of our animals. Please read our [access statement](#) for full information
- Please do not feed the animals. They all have a carefully balanced diet to keep them healthy
- Please do not cross safety barriers
- Please wash your hands when you enter and leave a walkthrough enclosure or have handled any animal artifacts and before eating
- Road train passengers must remain seated while the vehicle is moving
- Please do not chase any moving vehicles or sit on any of our park buggies
- Please place litter in the bins provided
- Please respect the playground equipment and the children playing on it. Take note of the age range signage in our playgrounds
- If you encounter a problem or need first aid assistance, please ask any member of staff or volunteer. Free emergency telephones are located at Okapi playground, Wild Explorers and Fur, Feather and Scales
- Smoking is prohibited in certain areas of the park. Please see our [FAQ's](#)

We strive to show the utmost courtesy to all of our guests. In return, please behave courteously to our staff.